

 **MyTower**
Beyond Borders



MyTower TMS Dock Tower
Optimize Your Logistics Operations

Optimize the planning and coordination of logistic activities

Our **Dock Tower** Appointment Scheduling solution integrated with our Transportation Management System (TMS) offers a comprehensive solution to optimize the planning and coordination of logistic activities.

With Dock Tower, businesses can benefit from improved resource utilization, avoiding unnecessary waiting times and delays, thereby enhancing overall operational efficiency.

Communication and coordination among various stakeholders are streamlined, providing better visibility into dock and resource availability, reducing conflicts, and fostering collaboration.

Through precise appointment scheduling, downtime and idle periods are minimized, leading to cost reduction and productivity optimization.

Additionally, enhanced appointment planning ensures reliable adherence to delivery deadlines, thereby enhancing customer satisfaction.

Optimize Time and Resources

- **Precisely schedule time** slots for loading, unloading, and other logistic activities to ensure efficient operations.
- **Enhance resource** utilization by avoiding unnecessary waiting times and reducing delays.
- **Improve** overall operational efficiency by effectively managing time and resources.

Enhancement of Visibility and Coordination

- **Facilitate** seamless communication among various stakeholders, including carriers and recipients.
- **Enable** smoother coordination of activities by providing better visibility into dock and resource availability.
- **Reduce** conflicts and foster collaboration among teams involved in logistic operations.

Reduction of Downtime Costs

- **Minimize** periods of inactivity and downtime through accurate appointment scheduling.
- **Reduce costs** associated with inefficient resource utilization and maximize overall productivity.

Enhancement of Customer Satisfaction

- **Enhance customer satisfaction** by implementing better appointment scheduling and consistently meeting delivery deadlines.
- **Proactively manage** waiting times and resolve issues related to dock availability to provide a seamless customer experience.

Traceability and History

- **Track and maintain** a detailed record of past appointments, delays, and waiting times for complete traceability.
- **Utilize** the collected data for analysis and continuous process improvement to further enhance the efficiency of logistic operations.

Why Choose MyTower Dock Tower Solution?

- **Industry Leader:** MyTower is a trusted solution provider and recognized leader in logistics management and transport optimization.
- **Transport and Information Systems Expertise:** Benefit from our in-depth knowledge and expertise in transport and information systems, ensuring a robust and comprehensive solution tailored to your logistic management needs.
- **Seamless Integration :** Our Dock Tower solution seamlessly integrates with the MyTower solutions ecosystem and can be easily integrated with various ERP systems or others, providing a unified platform for efficient logistic management.
- **Flexibility and Modularity:** Customize the solution to meet your specific requirements with our flexible and modular approach. Choose the features that match your needs and expand functionalities as your business grows.
- **Scalable for All Businesses:** Whether you're a multinational corporation or an SME, our solution is designed to adapt and meet your needs.
- **Personalized Collaborative Processes:** Enjoy personalized and collaborative processes that are easy to implement, ensuring smooth integration with your existing operations.
- **Swift Implementation:** Our team of experts ensures a rapid and efficient implementation of MyTower's Dock Tower solution. It's available in a generic version, ready for quick deployment. Additionally, upon request, our dedicated R&D departments can customize the solution to meet your specific needs.
- **Immediate ROI:** By digitizing your appointment scheduling management processes with MyTower's Dock Tower solution, you unlock productivity gains and optimize your transport costs, resulting in an immediate return on investment.



Efficiently plan and coordinate your logistic operations with our integrated appointment scheduling solution.

Associated Professional Services

Integration Excellence

Our expert integration team ensures a seamless configuration of Dock Tower tailored to your specific needs providing you with optimal functionality right from the start.

SaaS Deployment

Enjoy the benefits of deployment as a service (SaaS):
lower installation costs, constant updates, greater flexibility, enhanced security, while maximizing your logistical efficiency.

Continuous Support

our dedicated support team remains at your disposal after implementation, to answer all your questions and guarantee a smooth

Business Process Outsourcing

Delegate tasks to our experts for efficient management of your operations.

 **MyTower**

16 rue Médéric
75017 Paris

contact@mytower.co

www.mytower.co

