CUSTOMER CASE STUDY

This large international luxury group reduces its transport billing errors by up to 7%.

OPERATIONS

This major international luxury client is a French company that produces high fashion, ready-to-wear, watches, jewelry, perfumes, and other various luxury products. It employs nearly 30,000 people worldwide and is predominantly present in Europe, Asia, and North America.

MYTOWER SOLUTIONS

InvoiceTower (TMS billing control)
CarbonTower (TMS carbon footprint measurement)

CHALLENGES

This client, facing significant challenges internationally, needed better control over its transport billing, which relied on a considerable number of parameters. Simultaneously, there was a need to measure the CO2 impact in a highly emitting sector for which the group was seeking solutions.

SOLUTIONS

MyTower deployed its InvoiceTower (TMS billing control) and CarbonTower (TMS for measuring carbon footprint based on transport cost calculations) solutions in this large French luxury group.

RESULTS

Thanks to MyTower's TMS solutions, the group has managed to significantly reduce errors and associated costs, up to 7%. Today, this solution is the first IT project to have been deployed in all its divisions and regions. A great success for both the client and MyTower.

« The choice of the MyTower TMS Procurement Finance & CSR solution was based on two strong arguments: ease of deployment and immediately measurable ROI. An asset to justify our expenses within the Executive Committee. »

Purchasing & Supply Chain Director

MyTower
Beyond Borders

First IT project of the group deployed globally.

Client needs: Billing Control Business Unit

The primary challenge for this major luxury client was to better control its transport billing. Given this initial challenge, the group had to constantly:

• Verify that rates are correctly applied by carriers based on negotiated rates.

• Gain visibility over the entire transport of the group.

• Select carriers based on refined criteria.

At the same time, it aimed to measure the CO2 impact of its transportation in a highly emitting sector and sought solutions for that. However, to achieve this, it first needed to quantify its carbon emissions.

MyTower solutions used by the client

The billing control process begins with the configuration and integration of all rate grids.

Subsequently, carriers send their invoices, which are analyzed by the MyTower software. Logistic data is compared to the invoiced amounts, and if the difference is too significant, the invoice is considered invalid.

In a second step, this precise knowledge of billing gives it the ability to measure the CO2 impact.

The differentiating criteria that led to choosing MyTower

Several elements tipped the scale:

• Integration of rate grids in any format, without the need for development, through simple configuration.

• A highly powerful calculation engine.

• Precise CO2 impact of transportation directly from billing.

• Presence of an invoice validation workflow.

The results: How has our solution assisted the client since its implementation?

The solution enabled the client to reduce billing errors from 2 to 7% on an annual transport budget of 100 million euros.

A considerable amount that justifies the implementation of the IT project across all its global divisions, a first for the company.

The luxury group also observed a significant improvement in the quality of billing processes from its suppliers across all destinations. Today, 90% of invoices are correct from the start and certified as such by the tool.

MyTower
Beyond Borders